

COURSE OVERVIEW SS0977 Psychology of Leadership

Course Title

Psychology of Leadership

Course Date/Venue

Session 1: February 11-15, 2024/The Mouna Meeting Room, The H Dubai Hotel, Sheikh Zayed Rd - Trade Centre, Dubai, UAE

Session 2: March 03-07, 2024/Oryx Meeting Room, Doubletree By Hilton Doha- Al Sadd, Doha, Qatar

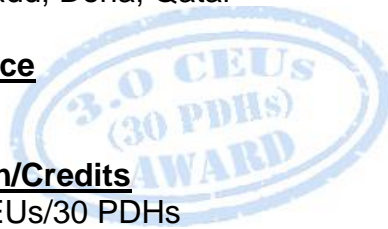


Course Reference

SS0977

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs



Course Description



80% of this course is hands-on practical sessions where participants will be engaged in a series of interactive small groups, class workshops and role-plays.

This course is designed to provide participants with a detailed and up-to-date overview of psychology of leadership. It covers the origins and process of leadership; the followers and expectations of a leader; the goals of a leader, management versus leadership and leadership dilemma; the theories and six styles of leadership and individual assessment; the transactional leadership and Hersey and Blanchard situational leadership; and the difference between management and leadership and a table showing the differences in the roles of leader and a manager.



During this interactive course, participants will learn the strength in conflict situations and the steps to address conflict; the two-way interaction in a leadership and communication; gaining and using leadership and power constructively; the leadership influence behaviours and developing charisma; the leadership and ethics and the "No-Go" territory; the leadership in teams; the leadership in organisations, qualities of leaders and leadership styles; and identifying why leaders fail and leadership development plan.





Course Objectives

Upon the successful completion of the course, each participant will be able to:-

- Apply and gain a comprehensive knowledge on psychology of leadership
- Discuss the origins and process of leadership as well as identify followers and expectations of a leader
- Describe goals of a leader, management versus leadership and leadership dilemma
- Identify the theories and six styles of leadership as well as complete individual assessment
- Employ transactional leadership and Hersey and Blanchard situational leadership
- Create a poster showing the difference between management and leadership and a table showing the differences in the roles of leader and a manager
- Develop strength in conflict situations and demonstrate the steps to address conflict
- Develop two-way interaction in a leadership and communication as well as gain and use leadership and power constructively
- Use leadership influence behaviours and develop charisma
- Carryout leadership and ethics and identify the “No-Go” territory
- Employ leadership in teams and identify leadership in organisations, qualities of leaders and leadership styles
- Identify why leaders fail and develop leadership development plan

Exclusive Smart Training Kit - H-STK®



Participants of this course will receive the exclusive “Howard Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials, sample video clips of the instructor’s actual lectures & practical sessions during the course conveniently saved in a **Tablet PC**.

Who Should Attend

This course provides a basic overview of all significant aspects and considerations of psychology of leadership for both technical and non-technical personnel such as managers, superintendents, engineers, head of departments, team leaders and unit supervisors who have to demonstrate effective leadership.

Training Methodology

This interactive training course includes the following training methodologies as a percentage of the total tuition hours: -

20% Lectures

80% Practical Exercises, Case Studies, Games, Customized Videos, Site Visits, Simulations, Role Play, Group Skill Sessions, Outdoor & Indoor Activities

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.




Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations


Certificates are accredited by the following international accreditation organizations:

- 
The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology’s courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant’s involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant’s CEU and PDH Transcript of Records upon request.

- 
British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.



Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Dr. Chris Le Roux, PhD, MSc, BSc, PMI-PMP, PMI-CAPM is a **Senior Project & Management Consultant** with over **45 years** of teaching, training and industrial experience. His expertise lies extensively in the areas of **Project & Contracts Management Skills, Project & Construction Management, Project Planning, Scheduling & Control, Project Management, Project Delivery & Governance Framework, Project Management Practices, Project Management Disciplines, Project Risk Management, Risk Identification Tools & Techniques, Project Life Cycle, Project Stakeholder & Governance, Project Management Processes, Project Integration Management, Project Management Plan, Project Work Monitoring & Control, Project Scope Management, Project Time Management, Project Cost Management, Project Quality Management, Quality Assurance, Project Human Resource Management, Project Communications Management, Contract Management, Tender Development, Contract Standards & Laws, Dispute Resolution & Risk Identification, Myers-Briggs Type Indicator (MBTI), Organization Development Consultation, Advanced Debriefing of Emotional Trauma, Interpersonal Motivation, Model Based Interviewing, Leadership Orientation Programme, Coaching & Motivation, Creative Thinking & Problem-Solving Techniques, Emotional Intelligence, Presentation Skills, Communication & Interpersonal Skills, Effective Communication & Influencing Skills, Effective Business Writing Skills, Writing Business Documents, Business Writing (Memo & Report Writing), Leadership & Team Building, Psychology of Leadership, Interpersonal Skills & Teamwork, Coaching & Mentoring, Innovation & Creativity, Office Management & Administration Skills, Controlling Your Time & Managing Stress, Crisis Management, Strategic Human Resources Management, Change Management, Negotiation Skills, Strategic Planning, Risk Analysis & Risk Management, Global Diverse & Virtual Teams Operation, Exceeding Customer Expectations, Corporate Governance Best Practice, Business Performance Management & Improvement, Building Environment of Trust & Commitment, Win-Win Negotiation Strategies, Quality Improvement & Resource Optimization, Neuro Linguistic Programming (NLP), Personal Resilience Developing, Effective Role Modelling & Development, Managing Dynamic Work Environments, Organizational Development, Career Management, Situation & Behaviour Analysis, Interpersonal Motivation Skills, Inventory Management and Financial Administration. Further, he is also well-versed in Water Supply System Security, Vulnerability & Terrorism, Integrated Security Systems, Incident Threat Characterization & Analysis, Physical Security Systems, Security Crisis, Security Emergency Plan, Command & Control System, Preventive Actions and Situation Analysis. He was the **Psychologist & Project Manager** wherein he was responsible in the project management and private psychology practices.**

During his career life, Dr. Le Roux has gained his academic and field experience through his various significant positions and dedication as the **Director, Medico Legal Assessor Psychologist, Training & Development General Manager, Project Manager, Account Manager, Commercial Sales Manager, Manager, Sales Engineer, Project Specialist, Psychology Practitioner, Senior HR Consultant, Senior Lecturer, Senior Consultant/Trainer, Business Consultant, Assistant Chief Education Specialist, ASI Coordinator, Part-time Lecturer/Trainer, PMP & Scrum Trainer, Assessor & Moderator, Team Leader, Departmental Head, Technical Instructor/Qualifying Technician, Apprentice Electrician: Signals and Part-Time Electrician** from various companies and universities such as the South African Railway (SAR), Department of Education & Culture, **ESKOM**, Logistic Technologies (Pty. Ltd), Human Development: Consulting Psychologies (HDCP) & IFS, Mincon, Eagle Support Africa, Sprout Consulting, UKZN, Grey Campus, Classis Seminars, CBM Training, just to name a few.

Dr. Le Roux has a **PhD in Commerce Major in Leadership in Performance & Change**, a **Master's degree in Human Resource Management**, a **Bachelor's degree (with Honours) in Industrial Psychology**, a National Higher Diploma and a National Technical Diploma in **Electrical & Mechanical Engineering**. Further, he is a **Certified Project Management Professional (PMI-PMP)**, a **Certified Associate in Project Management (PMI-CAPM)**, a **Certified Scrum Master Trainer** by the VMedu, a **Certified Instructor/Trainer** and a **Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management (ILM)**. Moreover, he is a **Registered Industrial Psychologist** by the Health Professions Council of South Africa (HPCSA), a **Registered Educator** by the South African Council for Educators (SACE) and a **Registered Facilitator, Assessor & Moderator** with Education, Training and Development Practices (ETDP) SETA. He has further delivered numerous trainings, courses, seminars, conferences and workshops globally.





Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Fee

Dubai	US\$ 5,500 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Doha	US\$ 6,000 per Delegate. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	<i>Registration & Coffee</i>
0800 – 0815	<i>Welcome & Introduction</i>
0815 – 0830	PRE-TEST
0830 – 0930	<i>The Origins of Leadership</i> <i>The Leadership Process</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<i>Followers & Expectations</i>
1100 – 1200	<i>Leadership & Goals</i>
1200 – 1215	<i>Break</i>
1215 – 1420	<i>Management Versus Leadership</i> <i>Case Study - The Leadership Dilemma</i>
1420 – 1430	Recap
1430	<i>Lunch & End of Day One</i>

Day 2

0730 – 0930	<i>Leadership Theories & Styles</i> <i>The 6 Leadership Styles</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<i>Individual Assessment - Complete "What type of Leader am I?"</i> <i>Transactional Leadership</i>
1100 – 1200	<i>Hersey & Blanchard Situational Leadership</i>
1200 – 1215	<i>Break</i>
1215 – 1420	<i>Case Study Using Situational Leadership</i>
1420 – 1430	Recap
1430	<i>Lunch & End of Day Two</i>

Day 3

0730 – 0930	<i>Management Versus Leadership</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<i>Group Activity</i> <i>Create a Poster Showing the Difference Between Management & Leadership •</i> <i>Make a Table Showing the Differences in the Roles of Leader & a Manager</i>





1100 – 1200	Leadership & Conflict <i>How to Develop Strength in Conflict Situations</i>
1200 – 1215	Break
1215 – 1420	Role Play <i>Demonstrate the Steps to Addressing Conflict</i>
1420 – 1430	Recap
1430	Lunch & End of Day Three

Day 4

0730 – 0930	Leadership & Communication <i>How to Develop Two-Way Interaction</i>
0930 – 0945	Break
0945 – 1100	Leadership & Power <i>How to Gain & Use Constructively</i>
1100 – 1200	Leadership & Influence & Persuasion <i>How to Use Influence Behaviours</i>
1200 – 1215	Break
1215 – 1315	Leadership & Charisma <i>How to Develop Charisma</i>
1315 – 1420	Leadership & Ethics <i>The “No-Go” Territory</i>
1420 – 1430	Recap
1430	Lunch & End of Day Four

Day 5

0730 – 0830	Leadership in Teams
0830 – 0930	Group Activity <i>What is Leadership • Leadership in Organisations • Qualities of Leaders • Application of Leadership Styles</i>
0930 – 0945	Break
0945 – 1100	Why Leaders Fail
1100 – 1200	Developing a Leadership Development Plan
1200 – 1215	Break
1215 – 1345	Individual Activity <i>Develop Your Plan to be a Great Leadership</i>
1345 – 1400	Course Conclusion
1400 – 1415	POST-TEST
1415 – 1430	<i>Presentation of Course Certificates</i>
1430	Lunch & End of Course



Practical Sessions

80% of this highly-interactive course is hands-on practical sessions. Theory learnt (20%) will be applied using various role-plays, case studies and practical sessions.



Course Coordinator

Kamel Ghanem, Tel: +971 2 30 91 714, Email: kamel@haward.org